

On August 20th, I called Sprint to cancel my LD program. I paid my final bill for Sprint. I have switched to IDT for LD. My local carrier Verizon shows the interlata carrier change(charge) effective August 20th and I have pd it. Sprint has just billed me again another monthly charge Invoice date 10/4/03 for September service. Sprint cust svc is requiring me to keep call back next month to finalize my cancelation. I have wasted time on hold with them already trying fix this. They seem to be holding on and not simply cancelling the account. I demand compensation from them for my wasted time. This is slamming. Please help make them stop billing me and they should be fined for this abuse.